

**EpsonNet
External Print Server
10 Base T/100 Base Tx (C823781)**

Software Installation Guide

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Introduction

The EpsonNet External Print Server (C823781) includes a network adapter and software that lets you configure the printer for a variety of Ethernet protocols. You can connect the adapter to a supported non-PostScript® EPSON® printer with a parallel interface, and then connect the printer directly to your network. Additional utilities let you manage all your network printers, monitor printer status, and print across the Internet.

The print server supports IEEE 802.2, IEEE 802.3, Ethernet II, and Ethernet SNAP network protocols. Your users can print from Microsoft® Windows®, Apple® Macintosh®, UNIX®, and IBM® OS/2® applications.

New features of the print server include support for Windows 2000 IPP (Internet Printing Protocol), printer status pages, and Telnet Port 9100. The print server supports Printer MIB proxy response, SNMP settings such as SNMP community, IP trap, and IPX traps through the EpsonNet WinAssist, MacAssist, and WebAssist utilities.

Following is a list of software included with the EpsonNet External Print Server.

- ❑ **EpsonNet Install Wizard (Windows only)**
Use this utility to find the print server on the network, automatically install the printer driver, and automatically configure the printer port. The Install Wizard also has a script mode to automate printer setup on workstations. See the *EpsonNet Install Wizard User's Guide* for details.
- ❑ **EpsonNet WinAssist**
Lets you configure the print server for TCP/IP, NetWare®, NetBEUI, AppleTalk™, IPP, or SNMP. See page 15 for installation instructions.
- ❑ **EpsonNet MacAssist**
Lets you configure the print server for TCP/IP, AppleTalk®, IPP, or SNMP. See page 16 for installation instructions.

- ❑ **EpsonNet WebAssist** (pre-installed on the network adapter)
Lets you configure the print server using your browser.
See page 17 for a list of supported browsers.
- ❑ **EpsonNet WebManager**
Provides printer management and monitoring features using your browser across the Internet or your Intranet. See page 17 for details.
- ❑ **EpsonNet Direct Print Utility**
Enables TCP/IP (LPR) printing in Windows 95, 98, and Me.
See the *Administrator's Manual* for more information.
- ❑ **EpsonNet Internet Print Utility**
Offers printing across the Internet and Intranet for EPSON printers connected with the print server to networks running Windows 95, 98, and NT 4.x. See the *Administrator's Manual* for more information.

Where To Get Information

Here's where you can get more information about your EpsonNet External Print Server:

- ❑ **Online Administrator's Manual**
Provides detailed information about the print server, configuration and printing instructions for the supported network environments, information about the software utilities, troubleshooting guidelines, and specifications. To view the *Administrator's Manual*, see page 7 for more information.
- ❑ **This Start Here Guide**
Includes requirements and installation instructions for EpsonNet Install Wizard, WinAssist, and MacAssist, as well as installation and startup instructions for EpsonNet WebManager.

- ❑ **Readme files**
For the latest information about the print server and software utilities, make sure you check the readme files on the CD-ROM.
- ❑ **Online help**
Most of the utilities also include online help that you can access while you're working with them.
- ❑ **EPSON technical support**
EPSON offers a variety of technical support options, including information on the Internet and direct telephone assistance. See page 23 for more information.

Reading the Electronic Administrator's Manual

You need to use Adobe® Acrobat® Reader to view your electronic PDF (Portable Document Format) manual. If you don't have the current version of Acrobat Reader, you can install it from the EpsonNet External Print Server CD-ROM.

To open the manual in Windows:

1. Insert the CD-ROM in your drive. You see the following window:



2. Select View Administrator's Manual and follow the instructions on the screen to view the manual or install Acrobat Reader.

Note:

You can also open the manual by double-clicking Admin_Manual.pdf in the Manuals > Admin_Manual folder on the CD-ROM.

To open the manual on a Macintosh:

If you need to install Acrobat Reader, double-click Install Adobe Acrobat Reader before you open the manual.

1. Insert the CD-ROM in your drive.
2. Double-click the EPSON CD-ROM icon (if necessary).
3. Double-click EPSON in the window that opens.

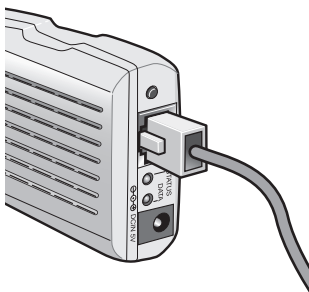
If you're using OS X, double-click EPSON in the OS X folder.

4. Select View Administrator's Manual and follow the instructions on the screen to view the manual.

Connecting the Print Server

Follow the steps below to connect the print server to the network.

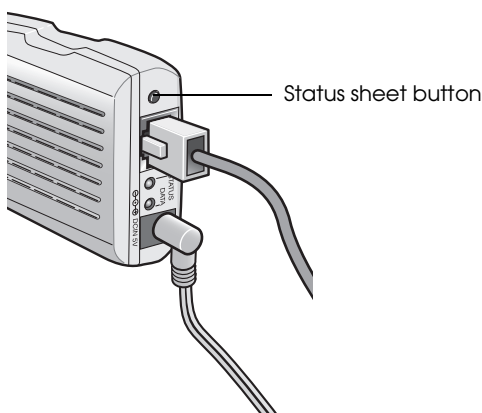
1. Make sure the printer is turned off.
2. Plug the print server into the printer's parallel interface connector and secure it with the wire clips.
3. Connect the network cable to the print server, and connect the other end to the network.



Note:

- ❑ Use a Category 5 twisted-pair cable to connect the print server to the network.
- ❑ The print server will automatically use DHCP to obtain an IP address. If it cannot get an IP address this way, it will use the private IP address of 192.168.192.168.

4. Turn the printer on.
5. Plug the AC adapter's power cord into a grounded electrical outlet. Then connect it to the AC adapter. Be sure to use the AC adapter included with the print server.
6. Press and hold down the status sheet button on the print server, then plug the AC adapter into the DC-IN connector on the print server. Continue to hold down the status sheet button for about 10 seconds.



Note:

It can take up to one minute to initialize the print server. When it's done initializing, its STATUS light turns green or orange.

7. When the print server is done initializing, press the status sheet button again for about two seconds, to print the status sheets. If the status sheets print, the print server is installed correctly.

Caution:

Before disconnecting the print server from the printer, always turn off the printer and unplug the AC adapter.

Installing Software on Windows

Before you install the software, make sure you set up the required protocols and services in your operating system. If you install EpsonNet Install Wizard or EpsonNet WinAssist before you add or delete protocols or services, the software may not work. You may need to uninstall and then reinstall it.

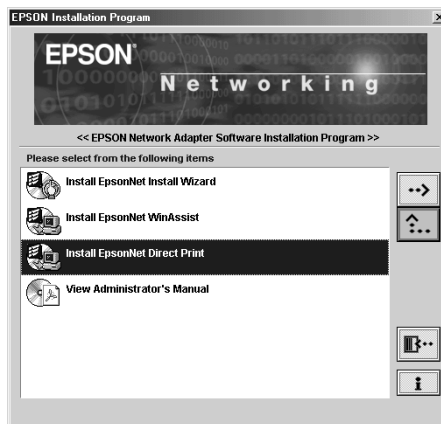
The EpsonNet Install Wizard and EpsonNet WinAssist programs let you configure the print server for TCP/IP in Windows. See the *Administrator's Manual* for more information.

EpsonNet Install Wizard

Follow the steps below to install the EpsonNet Install Wizard.

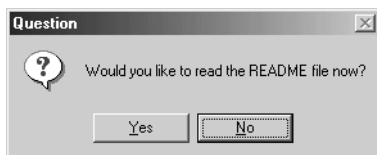
1. Insert the EpsonNet External Print Server CD-ROM in your drive. You see the EPSON Installation Program window.

If you're using Windows NT 4.x, 2000, or XP, go to step 6.



2. Double-click **Install EpsonNet Direct Print**. Follow the on-screen instructions to install Direct Print.

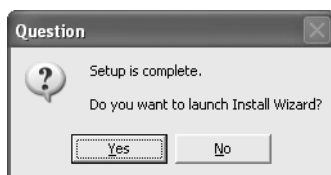
3. Click No when you see the following dialog box.



4. Restart the computer when prompted. (Leave the CD-ROM in the drive.)
5. After the computer restarts, double-click My Computer, then double-click EPSON.
6. Double-click Install EpsonNet Install Wizard. Follow the on-screen instructions to install the program.

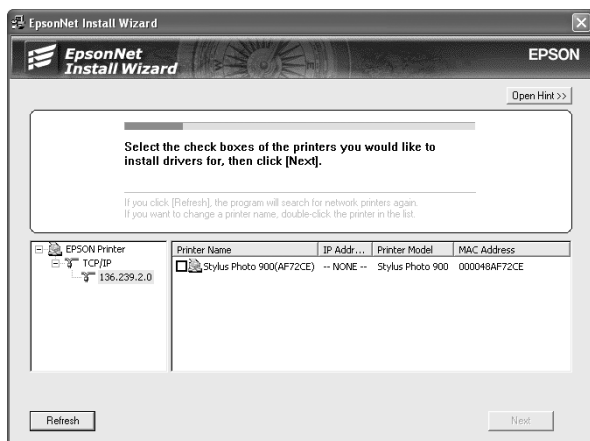
An  EpsonNet Install Wizard icon appears on the desktop.

7. When you see this screen, click Yes to open EpsonNet Install Wizard.



8. You see the license agreement. Read it and click Accept.

9. Install Wizard searches the network, finds your printer, and displays it in a dialog box (this can take 20 to 30 seconds).

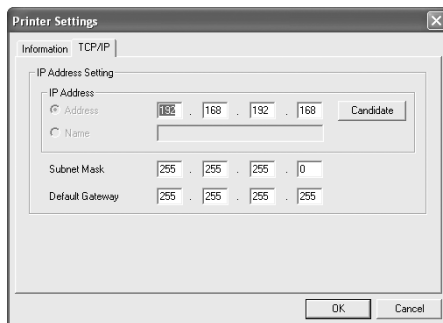


Note:

Install Wizard may find more than one printer. Identify the printer by the name listed on the status sheet you printed in “Connecting the Print Server.”

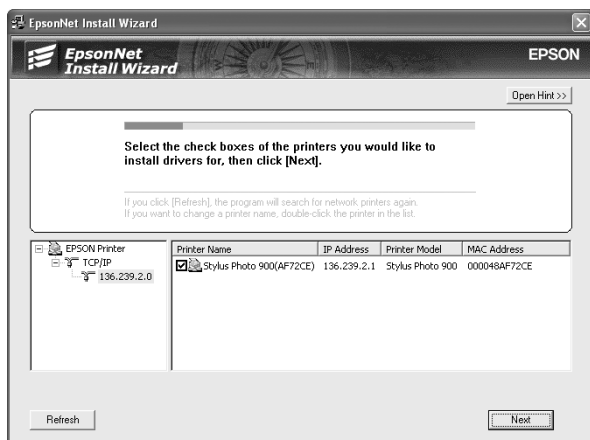
10. Click the checkbox next to your printer, click Next, then go to step 15.

If you see this window, continue with step 11:



11. Enter an IP address in the corresponding boxes or click Candidate to have Install Wizard enter one for you.

12. Enter a Subnet Mask and Default Gateway in the corresponding boxes. If you don't know these settings, contact your network administrator.
13. Click OK. The printer icon turns red while Install Wizard sends the changes to the print server.
14. Click the checkbox next to the printer icon, then click Next.

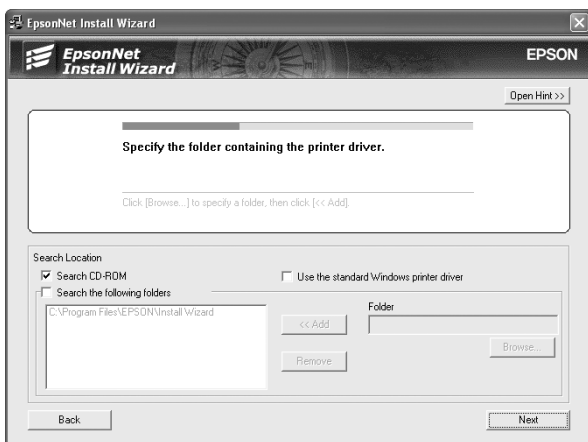


15. When you see a screen like this one, click OK.



16. Select Search CD-ROM, then remove the EpsonNet External Print Server CD and insert the software CD that came with your printer, and click Next.

If you see a software installation screen click Exit.



17. The Install Wizard automatically installs and configures your printer. When it is finished, click Print to print a test page.

If the test page printed successfully, your print server has been installed correctly.

18. Click Quit to close the Install Wizard.

EpsonNet WinAssist

Follow these steps to install EpsonNet WinAssist:

1. Insert the CD-ROM in your drive. You see the EPSON Installation Program window.
2. Double-click Install EpsonNet WinAssist.
3. Follow the on-screen instructions to install EpsonNet WinAssist.

Installing Software on a Macintosh

The EpsonNet MacAssist program lets you configure the print server for TCP/IP or AppleTalk in a Macintosh environment. See the *Administrator's Manual* for complete instructions on using EpsonNet MacAssist.

Note:

Currently EPSON printers don't support TCP/IP printing in a Macintosh environment (except for the EPSON Stylus® Photo 2200 and the EPSON Stylus C82).

EpsonNet MacAssist

Follow these steps to install EpsonNet MacAssist:

1. Insert the CD-ROM in your drive.
2. Double-click the EPSON CD-ROM icon (if necessary).
3. If you're using Mac OS X, double-click EPSON in the OS X folder.

If you're using Mac OS 8.6 to 9.x, double-click EPSON.

4. Follow the instructions on the screen to install EpsonNet MacAssist.

EpsonNet WebAssist

The EpsonNet WebAssist program, which is pre-installed on the network adapter, lets you configure the print server using one of the following browsers:

- ☐ Microsoft Internet Explorer® version 4.0 or later
- ☐ Netscape® Navigator® version 3.02 or later
- ☐ Netscape Communicator® 4.0 or later

Note:

The Update Home Page function in EpsonNet WebAssist may not work with Microsoft Internet Explorer version 4.0 on a Macintosh.

EpsonNet WebManager

EpsonNet WebManager lets you monitor and control all EPSON network printers. It supports Windows, Macintosh, and UNIX platforms. Although EpsonNet WebManager supports multiple network platforms, you can only install it in a Windows environment. Make sure you check the README file on the CD-ROM for the latest information.

This section includes reference information and installation instructions. See the EpsonNet WebManager online manual for more information about using the software.

System Requirements

Operating system	Windows XP Professional and Home Edition Windows 2000 Server and Professional Windows NT 4.0 Server and Workstation
CPU	Pentium 200 MHz or better recommended
Memory	64MB
Hard disk space	20MB

Note:

You must have TCP/IP and a web browser installed before you can install EpsonNet WebManager.

You can access EpsonNet WebManager through a browser from systems running Windows NT 3.51, 95, 98, NT 4.0, Me, 2000, XP, Macintosh, or UNIX. See the README file for supported UNIX systems.

EpsonNet WebManager displays best on VGA monitors running in 1024 × 768 resolution with 256 or more colors.

Supported Printers

EpsonNet WebManager supports most EPSON printers with the EpsonNet External Print Server or built-in network interface.

EpsonNet WebManager Functions

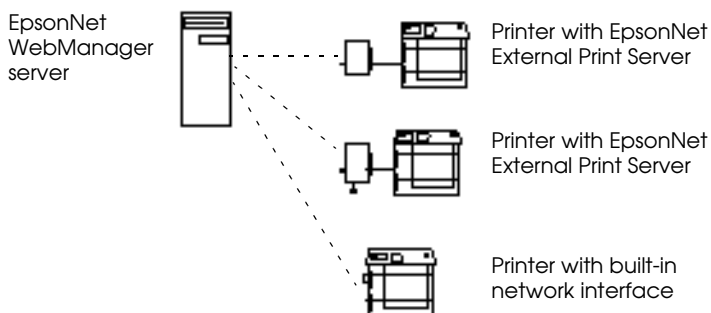
Following are the main functions of the software:

- ❑ **Device list**
Searches for printers on the network and displays a list with current status.
- ❑ **Device details**
Lets you change printer settings.
- ❑ **Network settings**
Lets you change network interface settings. This function is not available for non-EPSON printers.
- ❑ **Group management**
Helps you manage network printers more effectively.
- ❑ **Printer Driver Management**
Lets you download and update a printer driver through the internet automatically, and easily install the printer driver on client PCs.

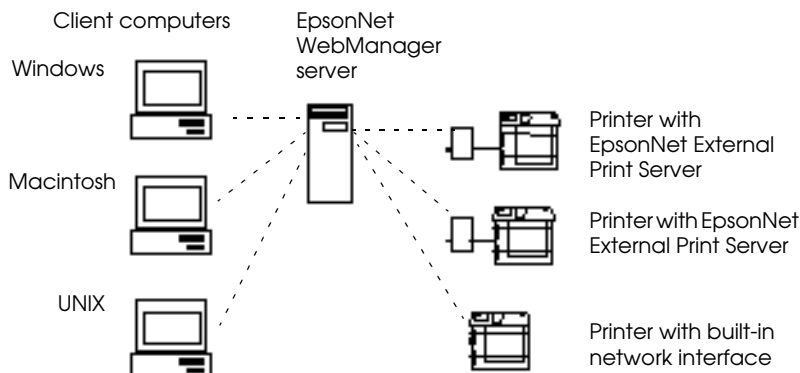
Setting Up EpsonNet WebManager

You can set up the software and use it to manage your network printers in either of two ways:

- ❑ Install EpsonNet WebManager and run it through a browser installed on the same computer. The EpsonNet WebManager server, running on Windows NT 4.0, 2000, or XP, functions as the network administration server:



- ❑ Install EpsonNet WebManager and run it through a browser installed on another computer on the network (a client). This lets you manage your network printers from Windows, Macintosh, or UNIX platforms:



Installing and Starting the Software

Before you install EpsonNet WebManager, make sure TCP/IP is installed, and the IP address or host name for the computer is set. Register the host name in the hosts file in the Windows folder.

Then follow these steps to install EpsonNet WebManager:

1. Insert the CD-ROM in your drive. You see the EPSON Installation Program window.
2. Double-click Install EpsonNet WebManager, then follow the instructions on the screen to install the program.

Make sure that anyone who needs to use EpsonNet WebManager knows the IP address or host name of the server.

3. To open EpsonNet WebManager from the server computer where it is installed, simply run the program from the Start menu.

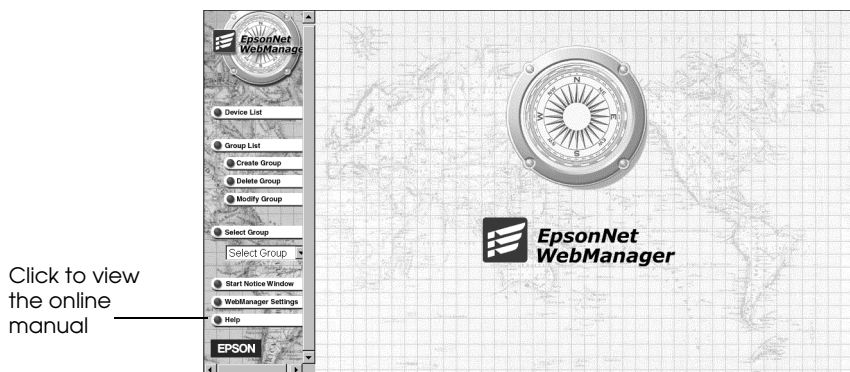
To open EpsonNet WebManager from a client computer, open a browser and enter the IP address (or host name) of the server and the port number (8090) as follows:

http:// the IP address or host name of the server:8090/

for example:

http://192.168.100.201:8090/

You see the main page:



4. To view the EpsonNet WebManager online manual, click the Help button in the main menu, then click Online Manual.

You can also click the question mark button on any page to get help with the functions on that page.

Uninstalling EpsonNet WebManager

If you need to uninstall EpsonNet WebManager, use the Add/Remove Programs utility in the Windows Control Panel. You can also use the Uninstall program in the EpsonNet WebManager group or folder.

Where To Get Help

If you need help with the EpsonNet External Print Server or any of the included software, see the contact information below.

EPSON Technical Support

EPSON provides technical assistance 24 hours a day through the electronic support services and automated telephone services listed in the following table:

Service	Access
World Wide Web	From the Internet, you can reach EPSON Support at http://support.epson.com . At this site, you can download drivers and other files, look at product documentation, access troubleshooting information, and receive technical advice through e-mail.
Automated Telephone Services	A variety of automated help services are available 24 hours a day, seven days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911 .

To speak directly to a technical support representative, dial:

☐ U.S.:

(562) 276-7202 ink jet printers

(562) 276-4322 dot matrix printers

(562) 276-4350 laser printers

6 AM to 6 PM, Pacific Time, Monday through Friday. Toll or long distance charges may apply.

☐ Canada:

(905) 709-2567 ink jet printers

(905) 709-2170 dot matrix and laser printers

6 AM to 6 PM, Pacific Time, Monday through Friday. Toll or long distance charges may apply.

Before you call, please have the following information ready:

- ☐ Product name (EpsonNet External Print Server: C823781)
- ☐ Product serial number (Press the status sheet button on the adapter to print out a sheet that includes the serial number.)
- ☐ Proof of purchase (such as a store receipt) and date of purchase
- ☐ Network configuration
- ☐ Description of the problem

EPSON Accessories

You can purchase ink cartridges, paper, manuals, and accessories from the EPSON StoreSM at (800) 873-7766 or visit www.epsonstore.com (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.

Important Safety Instructions

- ❑ To prevent electric shock and avoid damage, make sure you turn off your printer and unplug the power cord before you install the EpsonNet External Print Server.
- ❑ Connect the AC adapter to a properly grounded power outlet.
- ❑ Do not let the power cord become damaged or frayed.
- ❑ If you use an extension cord with the EpsonNet External Print Server, make sure the total ampere rating of the devices plugged into the cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.

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